

Privacy

The Lachlan CMA website is maintained by the Lachlan CMA Information Manager & Publications, Media Officers. This Privacy Policy applies to all the publicly accessible pages on the Lachlan CMA site located at <http://www.lachlan.cma.nsw.gov.au> and to all the publicly accessible pages listed in the search results web pages. Lachlan CMA does not have any responsibility for the privacy policies or practices of third party sites linked to the Lachlan CMA site. If you have any questions about the Lachlan CMA site, or the application of this Privacy Policy or a request for access to information held please [contact us](#).

Users of the Lachlan CMA site are entitled to expect that any information as a result of that use will be treated within the terms of the New South Wales government's privacy responsibilities and obligations. The New South Wales government's privacy practices are regulated by the New South Wales Privacy and Personal Information Protection Act 1988.

What information do we collect?

When you look at the pages on the Lachlan CMA site, our computers automatically record information that identifies, for each page accessed:

- the IP (Internet Protocol) address of the machine which has accessed it; your top-level domain name (for example .com, .gov, .au, .uk etc.);
- the address of your server;
- the date and time of your visit to the site;
- the pages accessed and documents downloaded;
- the previous site visited; and
- the type of browser and operating system you have used.

How do we use the information collected?

The information collected during each visit is aggregated with similar logged information and published in reports in order for Lachlan CMA to identify patterns of usage of the site. This will assist us in improving the Lachlan CMA site and the services offered on it.

Lachlan CMA will not disclose or publish information that identifies individual machines, or potentially identifies sub-groupings of addresses, without consent or otherwise in accordance with the New South Wales Privacy and Personal Information Protection Act 1988.

What exceptions are there to this rule?

Lachlan CMA will collect, use and disclose more extensive information than stated above in the following circumstances:

- unauthorised attempts to access files which are not published Lachlan CMA pages;

- unauthorised tampering or interference with files published on the Lachlan CMA site;
- unauthorised attempts to index the contents of the Lachlan CMA site by other sites;
- attempts to intercept messages of other users of the Lachlan CMA site;
- communications which are defamatory, abusive, vilify individuals or groups or which give rise to a suspicion that an offence is being committed; and
- attempts to otherwise compromise the security of the web server, breach the laws of the State of New South Wales or Commonwealth of Australia, or interfere with the enjoyment of the Lachlan CMA site by other users.

Lachlan CMA reserves the right to make disclosures to relevant authorities where the use of the Lachlan CMA site raises a suspicion that an offence is being, or has been, committed.

In the event of an investigation, Lachlan CMA will provide access to data to any law enforcement agency that may exercise a warrant to inspect our logs.

Is the information stored securely?

Yes. Information collected is stored in an appropriately secure format and held by Lachlan CMA for archival purposes. When the information is no longer required for the purposes for which it was collected it is deleted.

What will we do with information provided in Feedback?

Lachlan CMA provides feedback facilities on the Lachlan CMA site to allow users to provide input into the future development of the site and to comment on the provision of service by the Office. The provision of personal details on feedback is optional. Users may provide personal details for the purpose of receiving a reply to their feedback. This information will only be used for the purpose for which it was provided. We will not add your email address or name to any mailing list.

Lachlan CMA may publish aggregated information about feedback on the site, to the extent that it does not identify or cannot be used to identify individual users.

Who else has access to information within the Department?

Lachlan CMA captures this information on its own computers. Access to the raw data is restricted to a limited number of officers in Lachlan CMA for the purpose of analysis and to report on the success of Lachlan CMA in meeting Lachlan CMA's communication and access objectives.

Will this policy be updated over time?

Due to the developing nature of privacy principles for online communication, this policy may be modified or expanded in light of new developments or issues that may arise from time to time.

*Replace with
your logo*

The amended policy will be posted to this site and will operate from the time it is posted.